



Semana 9 Ejercicio 1: Más cortesía

Butterfly Spanish

How to say “Sorry” in Spanish

<https://www.youtube.com/watch?v=HYDPe6gRPTk&t=17s>

Learn Mexican Spanish with Diego and Efrain

Don't say “Gracias”

<https://www.youtube.com/watch?v=kEIZPbcF--4>

Learn Mexican Spanish with Diego and Efrain

Don't say “De nada”

<https://www.youtube.com/watch?v=at25i4kAjEA>

After viewing the videos, practice with another group member. Use some of the following key words and phrases or find other words for your conversation. Here are some suggested situations:

- Carolina gives Juan a gift (regalo): a new hat (sombrero). Juan thinks the hat is very handsome (guapo) and wants to thank her for her kindness (amabilidad).
- Ana gives Filipe a new coffee cup (taza de café), but Filipe breaks it (la rompe).
- José is ready (está listo) to order dinner (ordenar la cena), but he is having difficulty getting the attention of the waiter (el mesero). After he orders and eats his dinner, he wants to thank the waiter for the service.
- Susana needs to enter the office (necesita entrar la oficina) but Sara is standing in the doorway. As she enters the office she accidentally steps on Lucía's foot (pisa al pie de Lucía). ¡Qué lastima!
- Maria would like to say the word for “recipe” in Spanish, but she doesn't know it. Maybe she could ask the facilitator to help her.

Seven situations for “I'm sorry” and “Excuse me.”

1. To apologize for something you have done

- | | |
|---------------------------|------------------------------|
| • Perdón... | Pardon me... |
| • Te pido perdon... | I ask your pardon |
| • Te debo una disculpa... | I owe you an apology... |
| • Te pido una disculpa... | I apologize... |
| • Mil disculpas... | A thousand apologies... |
| • Estoy muy apenado... | I am very sorry (grieved)... |
| • ...por... | ...for... |
| ...lastimarte | ...hurting you |
| ...mi discortesía | ...my rudeness |
| ...mi error | ...my mistake |
| • Me equivoqué | I was wrong |
| • Es (fue) mi culpa | It is (was) my fault |

2. To get someone's attention

- Disculpe... Excuse me...
- Perdón... Pardon me...
- ...por interrumpir ...for interrupting

3. To ask permission to enter or pass by

- ¿Con permiso? With (your) permission?
- ¿Permiso? Permission?
- ¿Si me da(s) permiso? If you give me permission?

4. To ask for clarification

- ¿Perdón? Pardon?
- Repita pro favor. Please repeat.
- ¿Puedes repetirlo (más despacio)? Can you repeat it (more slowly)?
- ¿Cómo se dice _____ (en español)? How do you say _____ (in Spanish)?
- ¿Qué significa _____? What does _____ mean?}

5. To express sympathy (simpatía) or empathy (empatía)

- Lo siento... Lo lamento... I feel... I lament...
- Estoy muy apenado por... I am very sorry (grieved) for...
 - ...tu pérdida ...your loss
 - ...lo pasó ...what happened

6. To express thanks

- ¡Muchísimas gracias! ¡Mil gracias! Many, many thanks! A thousand thanks!
- ¡Qué lindo! How nice!
- ¡Qué amable! How kind!
- ¡No tienes por qué! You didn't have to!
- ¡No tienes que hacerlo! You didn't have to do it!
- Le(te) agradezco (por...) I thank you (for...)
- Estoy agradecido (por...) I am thankful (for...)
 - ...tu ayuda ...your help
 - ...tus palabras ...your words
- ¡Me hiciste el día! You made my day!
- ¡Te debo una! I owe you one!
- ¡Eres un santo! You're a saint!

7. To say your're welcome

- ¡Gracias a ti! Thanks to you!
- Es nada, por nada, no pasó nada It's nothing, for nothing, nothing happened
- Está bien It's OK
- No te preocupes Don't worry yourself
- Ni lo menciones Don't mention it
- No hay problema, sin problema No problem
- No hay de que It doesn't matter
- Frases típicas de los trabajadores de servicios Typical phrases from service workers
 - A la orden At the order or command
 - Es un placer servirle (ayudarle) It is a pleasure to serve (help) you
 - Con mucho gusto With much pleasure